

APPRENTICESHIPS

Dental Practice Manager - Level 4

The Practice Manager is responsible for managing all non-clinical aspects within a specified practice/s to achieve excellent patient care, quality, cost and delivery performance in line with practice strategy, goals and values. The Practice Manager leads the team by providing support and direction to enhance performance, skills and knowledge of all practice staff.

Delivery Model

Blended delivery model including monthly masterclasses at Bradford College with some online learning and workplace assessment.

Duration

24 months+ EPA.

Entry Requirements

GCSE grades A-C or 9-4 or equivalent. Apprentices without level 2 English and maths will need to achieve this level prior to taking the End-Point Assessment.

Skills

- •• Leadership Skills
- •• Management Skills
- •• Communication Skills

Knowledge

- •• Human Resources
- •• Patient Care
- •• Clinical
- • Marketing
- •• Risk Management
- •• Quality Assurance
- •• Finance
- •• Dental industry service delivery

Behaviours

- ullet Ethical
- •• Professional
- •• Commercially Astute
- Passionate
- •• Responsible
- •• Reflection & Self Awareness