



Whistleblowing Procedure

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Revision history

Version	Type (e.g. replacement, revision etc...)	Date	History (reason for changes)
1.2	Revision	December 2021	Review and put in new policy template
1.3	Periodic Review	January 2024	Periodic review; no changes

Monitoring and review

This procedure will be reviewed by the Senior Leadership Team every 3 years in line with the Whistleblowing Policy.

Whistleblowing Procedure

The purpose of the procedure is to ensure that whistleblowers have an appropriate and accessible process to raise concerns under the whistleblowing policy and that they receive appropriate protection.

Applicability of this Policy and Procedure

This applies to all College 'staff' within the meaning of the Public Interest Disclosure Act 1998 Act, including current and former employees, trainees, consultants, contractors, volunteers, interns, apprentices and agency staff as well as individuals undergoing training or work experience as part of a training course (other than at an educational establishment).

Staff might be unsure whether it is appropriate to raise their concern under this policy and procedure or whether it is a personal grievance, which is more appropriate to raise under the College's grievance procedure. Any member of staff in this situation is encouraged to approach the Director of People Services, Head of HR Services or Clerk to the Corporation in confidence for advice.

Definition of a Whistleblower

You're a whistleblower if you're a worker and you report certain types of wrongdoing. This will usually be something you've seen at work - though not always. The wrongdoing you disclose must be in the public interest. This means it must affect others, for example the general public.

As a whistleblower you're protected by law - you should not be treated unfairly or lose your job because you 'blow the whistle'. You can raise your concern at any time about an incident that happened in the past, is happening now, or you believe will happen in the near future.

Roles and Responsibilities

The **Clerk to the Corporation** will provide staff with advice confidentiality if they are thinking of making a whistleblowing claim and provide advice on whether the whistleblowing policy and procedure apply.

The **Director of People Services** and **Head of HR Services** can also provide staff with advice on the policy and process. They will also ensure that records are kept of all disclosures.

Line Managers, Heads of Department and **Senior Leaders** should take action in line with the procedure if any staff member raises a disclosure to them under the whistleblowing policy.

The **Chief Executive Officer** will receive any appeals following the outcome of any disclosure.

All College Staff should be aware of the policy and process and use it appropriately and know that there are a number of ways to raise a concern.

Protected Disclosures

The law protects staff who, out of a sense of public duty, want to reveal suspected wrongdoing or malpractice. The law allows staff to raise what it defines as a 'protected disclosure'.

In order to be a protected disclosure, a disclosure must relate to a specific subject matter and the disclosure must also be made in an appropriate way. A 'protected disclosure' must, in the

reasonable belief of the member of staff making it, also be made in the public interest. A protected disclosure must consist of information and not merely be allegations of suspected malpractice.

Specific Subject Matter

If, in the course of employment, a member of staff becomes aware of information which they reasonably believe tends to show one or more of the following, they must use this policy and procedure:

- That a criminal offence has been committed, is being committed or is likely to be committed.
- That an individual has failed, is failing or is likely to fail to comply with any legal obligation to which they are subject.
- That a miscarriage of justice has occurred, is occurring, or is likely to occur.
- That the health or safety of any individual has been, is being, or is likely to be, endangered.
- That the environment, has been, is being, or is likely to be, damaged.
- That information tending to show any of the above, is being, or is likely to be, deliberately concealed.

Procedure for Making a Disclosure

Information which a member of staff reasonably believes tends to show one or more of the situations above, should promptly be disclosed to their line manager so that any appropriate action can be taken.

If it is inappropriate to make such a disclosure to their line manager, a member of staff can raise the issue with their Head of Department or another Senior Leader. They can also disclose it to the Director of People Services, Head of HR Services or Clerk to the Corporation depending on the nature of the disclosure and who is involved.

If the disclosure relates to the Chief Executive Officer or another Senior Post Holder, a member of staff needs to raise the issue directly with the Clerk to the Corporation. In the event that the disclosure relates to the Clerk of the Corporation or an Independent Governor, a member of staff can raise the issue with the Chair of the Corporation.

Staff are encouraged to identify themselves when making a disclosure. If an anonymous disclosure is made, the College will not be in a position to notify the individual making the disclosure of the outcome of action taken by the College.

To make it as accessible as possible to staff to raise a disclosure, they will be accepted in writing, by email, or verbally by telephone or face to face. If the disclosure is verbally, this should be disclosed in the first instance to the Director of People Services or Clerk to the Corporation who will make arrangements to ensure that this is captured in writing using a notetaker.

Anonymity also means that the College will have difficulty in investigating such a concern. The College reserves the right to determine whether to apply this procedure in respect of an anonymised disclosure in light of the following considerations:

- The seriousness of the issues raised in the disclosure;
- The credibility of the concern; and
- How likely it is that the concern can be confirmed from attributable sources.

For further guidance in relation to this policy and procedure, or concerning the use of the disclosure procedure generally, employees should speak in confidence to the Director of People Services or Clerk to the Corporation.

Procedure for Investigation of a Disclosure

When a member of staff makes a disclosure, the manager receiving the disclosure will acknowledge its receipt, in writing, within 3 working days. All communications with the member of staff making the disclosure will be in writing and sent to the member of staff's home address rather than through the College's internal mail or email systems.

The manager should seek help from the Head of HR Services to ensure that the procedure is followed and the disclosure is logged for reporting and monitoring purposes. If the disclosure is against a Senior Manager then the Director of People Services can provide support. For disclosures against a Senior Post Holder the Clerk to the Corporation will need to be informed and will lead the process.

If investigations into the concern are prolonged, the manager will keep the member of staff concerned updated as to the progress of the investigation and an estimated timeframe for its conclusion.

The investigating manager will then determine whether or not it believes that the disclosure is wholly without substance or merit. If the investigating manager considers that the disclosure does not have sufficient merit to warrant further action, the member of staff will be notified in writing of the reasons for the College's decision and advised that no further action will be taken by the College under this policy and procedure. Considerations to be considered when making this determination may include the following:

- If the investigating manager is satisfied that a member of staff does not have a reasonable belief that suspected malpractice is occurring; or
- If the matter is already the subject of legal proceedings or appropriate action by an external body; or
- If the matter is already subject to another, appropriate College procedure.

When a member of staff makes a disclosure which has sufficient substance or merit warranting further action, the investigating manager will take action they deem appropriate (including action under any other applicable College policy or procedure). Possible actions could include internal investigation; referral to the College's auditors; or referral to relevant external bodies such as the police, OFSTED, Health and Safety Executive or the Information Commissioner's Office.

If appropriate, any internal investigation will be conducted by a manager of the College without any direct association with the individual to whom the disclosure relates, or by an external investigator appointed by the College as appropriate. Where an external investigator is deemed appropriate this will be arranged by the Director of People Services or Clerk to the Corporation.

Any recommendations for further action made by the College will be addressed to the Chief Executive Officer or Chair of the Corporation as appropriate in the circumstances. Those that need to take action will take all steps within their power to ensure the recommendations are implemented unless there are good reasons for not doing so.

The member of staff making the disclosure will be notified of the outcome of any action taken by the College under this policy and procedure within a reasonable period of time. This should be within 10 working days following the completion of all investigatory action.

If the member of staff is not satisfied that their concern has been appropriately addressed, they can appeal against the outcome by raising the issue with the Chief Executive Officer within five working days of the date of receipt of the outcome. The Chief Executive Officer will make a final decision on action to be taken and notify the member of staff making the disclosure. If the disclosure was made against a Senior Post Holder, the Clerk to the Corporation will manage any appeal following the outcome.

Safeguards for Staff Making a Disclosure

A member of staff making a disclosure under this procedure can expect their matter to be treated confidentially by the College and, where applicable, their name will not be disclosed to anyone implicated in the suspected wrongdoing, without their prior approval.

The College will take all reasonable steps to ensure that any report of recommendations, or other relevant documentation, produced by the College does not identify the member of staff making the disclosure without their written consent, or unless the College is legally obliged to do so, or for the purposes of seeking legal advice.

No formal disciplinary action will be taken against a member of staff on the grounds of making a disclosure made under this policy or procedure. This does not prevent the College from bringing disciplinary action against a member of staff where the College has grounds to believe that a disclosure was made maliciously or vexatiously, or where a disclosure is made outside the College without reasonable grounds.

A member of staff will not suffer dismissal or any detrimental action or omission of any type (including informal pressure or any form of victimisation) by the College for making a disclosure in accordance with this policy and procedure. Equally, where a member of staff is threatened, bullied, pressurised or victimised by a colleague for making a disclosure, disciplinary action will be taken by the College against the colleague in question.

Disclosure to External Bodies

This policy and procedure has been implemented to allow staff to raise disclosures internally within the College. In exceptional circumstance a member of staff has the right to make a disclosure outside of the College where there are reasonable grounds to do so and in accordance with the law.

Staff may make a disclosure to an appropriate external body prescribed by the law. This list of 'prescribed' organisations and bodies can be found in information on the GOV.UK website. Staff can also make disclosures on a confidential basis to a practising solicitor or barrister.

If a member of staff seeks advice outside of the College, they must be careful not to breach any confidentiality obligations or damage the College's reputation in so doing.

If a member of staff reveals their concerns via social media or by going to the press/media, they may not be entitled to receive the legal protection associated with whistleblowing.

Accountability

The Director of People Services will ensure there is a record of all concerns raised under this policy and procedure (including cases where the College deems that there is no case to answer and therefore that no action should be taken) and will ensure these are reported to the Corporation on a regular basis and at least annually as appropriate.

Further Assistance for Staff

The College will not tolerate any harassment or victimisation of staff who make disclosures. If, at any stage of this procedure a member of staff feels that they are being subject to informal pressures, bullying or harassment due to making a disclosure, they should raise this matter, in writing, to the Director of People Services.

A member of staff making a disclosure may want to confidentially request counselling or other support from the College's occupational health service. Any such request for counselling or support services should be addressed to the Head of HR Services. Such a request would be made in confidence.

Staff can also contact the charity Protect for confidential advice on whistleblowing issues. Contact details are as follows and they can be contacted via their website:

Protect

The Green House
244-254 Cambridge Heath Road
London E2 9DA

[Contact us - Protect - Speak up stop harm \(protect-advice.org.uk\)](https://protect-advice.org.uk)

<https://protect-advice.org.uk/advice-line/>