

# Healthcare Support Worker

Subject Area	Health & Social Care
Course Type	Apprenticeships
Study Level	Level 2
Delivery Mode	Part-time
Location	Workplace
Duration	1 Academic Year
Start Date	September 2024
Course Code	PA000160

## Course Summary

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Healthcare support workers (HCSWs) work as part of a team providing high quality and compassionate care to individuals. You will carry out well-defined routine clinical duties, like monitoring an individual's conditions (by checking things like blood pressure, temperature or weight). Depending on where you work, you may prepare individuals for healthcare activities carried out by other members of the healthcare team, looking after them before, during and/or after those activities in line with their care plan. This course is delivered using a blended delivery model with learning taking place online or in person in the workplace. Our Assessors will also visit apprentices for workplace assessment. Study days at college are also available.

## What You Will Learn

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The following skills, knowledge and behaviours are what will be gained from this apprenticeship. Values:

- You will be caring and compassionate, honest and conscientious
- You will treat people with dignity, show respect, show discretion and show

resilience

#### Skills:

- Communication
- Person centred care and support
- Basic life support
- Physiological measurements
- Health, safety and security
- Duty of Care
- Infection prevention and control
- Moving and handling

## Entry Requirements

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Must achieve a minimum of Entry level 3 in initial assessments or already have GCSE A-C or 9-4.

## Progression

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On completion, apprentices can look to progress onto the Level 3 Senior Healthcare Support Worker apprenticeship or further study or employment.

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